



A registered medical scheme
Registration no. 2914/21/1068

SPECIAL COMMUNICATION TO MEMBERS

An update on hospital arrangements for SA JUNE 2003

Free State			
Bethlehem	Hoogland Medi-Clinic *	(058) 307-2000	De Leeuw Street, Bethlehem
Bloemfontein	Bloemfontein Medi-Clinic *	(051) 404-6666	Cnr Kellner Street & Parfitt Avenue, Bloemfontein
Bloemfontein	Pasteur Hospital * For Ophthalmology	(051) 520-1262	Pasteur Drive, Hospital Park, Bloemfontein
Bloemfontein	Rosepark * For Radiotherapy	(051) 505-5111	57 Gustav Crescent, Fichardtpark, Bloemfontein
Frankfort	Riemland Kliniek	(058) 813-2771	Cnr Collin & Frankfort Street Frankfort
Kroonstad	Kroon Hospital	(056) 215-1881	North Road, Kroonstad
Welkom	Welkom Medi-Clinic *	(057) 916-5555	Meulen Street, Welkom

North West			
Brits	Brits Medi-Clinic *	(012) 252-1100	8 Church Street, Brits
Fochville	Fochville Hospital	(018) 771-2021	3rd Street, Fochville
Klerksdorp	Anncron Clinic *	(018) 468-1031	Cnr Brady & Hartley Streets, Wilkoppies Klerksdorp
Mabopane	Legae Private Hospital *	(012) 797-8000	8560 Block M Mabopane
Mafikeng	Victoria Hospital *	(018) 381-2043	Victoria Street, Mafikeng
Potchefstroom	Potchefstroom Medi-Clinic *	(018) 293-0244	66 Meyer Street, Potchefstroom
Rustenburg	Peglerae Hospital *	(014) 597-2680	173 Wolmarans Street, Rustenburg
Vryburg	Vryburg Private Hospital	(053) 927-1004	67 Molopo Street, Vryburg

Gauteng			
Bedfordview	Bedford Gardens Hospital *	(011) 677-8500	7 Leicester Road, Bedfordview
Benoni	The Glynwood *	(011) 422-1970	33-35 Harrison Street, Benoni
Benoni	Optiklin Eye Hospital	(011) 918-5478	104 Klein Street, Lakefield Ext, Benoni
Benoni	Sunshine Hospital	(011) 420-3000	1522 Soma Street, Actonville, Benoni
Boksburg	Sunward Park Hospital	(011) 897-1600	Cnr Kingfisher Avenue & Bert Lacey Drive, Boksburg
Brakpan	Dalvyn Clinic *	(011) 740-9026	11 Hendrik Potgieter Road, Brakpan
Bryanston	Sandton Medi-Clinic *	(011) 709-2000	Cnr Peter Place & Hendrik Verwoerd Drive, Bryanston
Edenglen	Harmelia Private Hospital *	(011) 974-1451	Cnr Shelton Avenue & Sheri Street, Harmelia
Halfway House	Carstenhof Clinic *	(011) 655-5500	21 Dane Road, Glen Austin, Midrand
Heidelberg	Suikerbosrand Clinic *	(016) 349-2431	Cnr H F Verwoerd & Maré Streets, Heidelberg
Honeydew	Wilgeheuwel Hospital *	(011) 796-6500	Amplifier Road, Radio Kop Ext 13, Roodepoort
Johannesburg	Brenthurst Clinic *	(011) 647-9000	4 Parklane Road, Parktown
Johannesburg	Donald Gordon Hospital *	(011) 726-5331	21 Eton Road, Parktown
Johannesburg	Garden City Hospital *	(011) 495-5000	Bartlett Road, Mayfair West
Krugersdorp	Bellstreet Hospital *	(011) 954-1023	Cnr Bell & Shannon Road, Noordheuwel, Krugersdorp
Krugersdorp	Krugersdorp Hospital	(011) 951-0200	9 Burger Street, Krugersdorp
Lenasia	Lenmed Clinic	(011) 213-2000	Marlin Avenue, Lenasia Ext 8, Johannesburg
Morningside	Morningside Medi-Clinic *	(011) 282-5000	Cnr Rivonia & Hill Roads, Morningside
Pretoria	Curamed Kloof Hospital *	(012) 367-4006	511 Jochemus Street, Erasmuskloof, Pretoria
Pretoria	Curamed Medforum General and Heart Hospital *	(012) 317-6700	412 Schoeman Street, Pretoria
Pretoria	Curamed Muemed Hospital *	(012) 440-0600	577 Pretorius Street, Arcadia
Pretoria	Curamed Pretoria Gynaecological Hospital *	(012) 341-8217	132 Cilliers Street, Pretoria,
Pretoria	Curamed Pretoria Heart Hospital *	(012) 440-0200	551 Park Street, Arcadia, Pretoria
Pretoria	Pretoria Eye Institute *	(012) 343-5873	Arcadia Pretoria
Pretoria	Pretoria Urology *	(012) 342-9510	Cnr Grosvenor & Pretorius Street, Hatfield, Pretoria
Pretoria	Little Company of Mary Hospital For Radiotherapy	(012) 341-3913	576 Schoeman Street, Arcadia, Pretoria
Pretoria	Montana Private Hospital	(012) 548-0567	Cnr Dr Swanepoel & Rooibos Street, Montana, Pretoria
Primrose	Roseacres Clinic *	(011) 825-3282	Lower Main Reef Road Germiston
Randfontein	Robinson Hospital *	(011) 278-8700	Hospital Street, Randfontein
Soweto	Tsepo Themba Clinic	(011) 983-0300	Dobsonville Road, Dobsonville, Soweto
Springs	Springs Parkland Hospital *	(011) 812-4000	Artemis Road, Pollak Park, Springs
Springs	St Mary's Women's Clinic *	(011) 815-6885	15 Middlesex Street, Springs Ext
Vereeniging	Vereeniging Medi-Clinic *	(016) 440-5000	Cnr Hofmeyer Avenue & Joubert Street, Vereeniging
Weltevreden Park	Flora Clinic *	(011) 470-7777	William Nicol Drive, Weltevreden Park

Mpumalanga			
Barberton	Barberton Medi-Clinic *	(013) 712-4279	Cnr Sheba & Havelock Streets, Barberton
Bronkhorstspuit	Bronkhorstspuit Hospital	(013) 932-4101	1 Barney Hurwitz Lane, Bronkhorstspuit
Ermelo	Ermelo Medi-Clinic *	(017) 819-3552	Cnr Camden & Melmetz Streets, Ermelo
Middelburg	Midmed Hospital *	(013) 282-6143	Cnr Mark & Joubert Street, Middelburg
Nelspruit	Nelspruit Medi-Clinic *	(013) 759-0500	1 Louise Street, Sonheuwel, Nelspruit
Secunda	Highveld Medi-Clinic *	(017) 638-8000	Voortrekker Street, Trichard
Witbank	Cosmos Hospital *	(013) 656-6524	Cosmos Building, President Street, Witbank

1. A recap - As you may remember reading in Benefit Beat (the Dec 2002 & Feb 2003 issues), medical schemes countrywide have been enduring setbacks as a result of the major private hospitals having refused to renew their tariff agreements with the Board of Healthcare Funders (BHF) late last year and having published and instituted their own (higher) set of tariffs. (In the past the BHF and the hospital groups negotiated tariffs annually which were accepted by both medical schemes and the hospitals.) This resulted in there being no agreed tariff structures on which to base the Society's hospital benefits. Fortunately, the Society's management was able to secure a preferred provider arrangement with the Medi-Clinic group of hospitals, the major provider of hospital services to its members. (In 2002, the Medi-Clinic group provided 45% of the Society's total hospital business.) However, as the Society realised that the Medi-Clinic group did not provide cover in certain geographical areas, efforts continued to be made to close the geographical gaps where no cover was provided.

2. Direct annual negotiations - Indications are that, for the foreseeable future, the major groups of private hospitals will no longer deal with BHF. Instead, medical schemes will have to negotiate individual preferred provider arrangements with hospitals each year. The fact that there is no single collective bargaining power to represent medical schemes gives the private hospitals an enormous advantage over medical schemes. Members of the Society are therefore obliged to rely on management's negotiating skills and relationships with hospital groups to secure the most advantageous arrangements in the future.

We are likely to see continuing changes in the hospital preferred provider network and the negotiations for 2004 (which will commence shortly) will probably reflect further changes. In line with the Society's stated objective of keeping costs and contribution increases as low as possible, all attempts will be made to secure arrangements that are most favourable to you in the long term.

3. Additional hospital providers secured for this benefit year - Management has been pleased to announce that it has now been able to set up arrangements with a number of hospitals outside of the Medi-Clinic group, to give members reasonable ease of access to hospitals in areas where the Medi-Clinic group does not provide adequate coverage. This means that members are sure to find at least one authorised hospital in any given area in South Africa where there are private hospitals.

The attached list reflects hospitals authorised by the Society, i.e. hospitals that the Society will pay directly and in full for their services. It lists all hospitals that form part of the Medi-Clinic group, as well as private hospitals in those areas where there are no Medi-Clinic hospitals.

- Hospitals that are marked with an asterisk (*) on the attached list have agreed to make available to DBBS members their hospital services at the BHF rates.
- Hospitals on the list that are **not** marked with an asterisk may charge fees in excess of the BHF tariff. In such a case members will be required ultimately to cover the difference between the BHF rate and the rate charged by the hospital. This difference will be recovered from the member through the payroll system.

DBBS - South African Hospital Network 2003

PLEASE NOTE: Hospitals marked with an asterisk (*) have indicated that they will charge at the BHF tariff for hospital services. In addition to the hospitals listed below, you may make use of any Company or State hospital provided pre-authorization is obtained. Even though not listed below, day clinics, psychiatric hospitals and step-down facilities may also be used provided pre-authorization has been obtained.

TOWN	HOSPITAL NAME	TEL NUMBER	ADDRESS
Western Cape			
Athlone	Gatesville Medical Centre *	(021) 699-0950	Clinic Road, Gatesville, Athlone
Bellville	Louis Leipoldt Medi-Clinic *	(021) 957-6000	Broadway, Bellville
Cape Town	Cape Town Medi-Clinic *	(021) 464-5500	21 Hof Street, Oranjezicht
Cape Town	Strand Private Hospital *	(021) 854-7663	Altena Road, Strand
Cape Town	UCT Private Academic Hospital *	(021) 442-1800	D 18 New Main Building, Anzio Road, Observatory
Ceres	Ceres Hospital	(023) 316-1304	2 Faure Street, Ceres
Durbanville	Durbanville Medi-Clinic *	(021) 980-2100	45 Wellington Road, Durbanville
George	Geneva Clinic *	(044) 873-6200	7 Varing Avenue, Dornehlsdrift, George
George	Lamprecht Clinic *	(044) 874-6770	Cnr York Street & Gloucester Avenue, George
Hermanus	Hermanus Medi-Clinic *	(028) 313-0168	Hospital Street, Hermanus
Knysna	Knysna Private Hospital *	(044) 384-1083	Hunters Drive, Knysna
Milnerton	Milnerton Medi-Clinic *	(021) 529-9000	Cnr Racecourse & Koeberg Roads, Milnerton
Mitchells Plain	Mitchells Plain Medical Centre *	(021) 392-3126	Symphony Walk, Town Centre, Mitchells Plain
Mosselbay	Bayview Hospital *	(044) 691-3718	Cnr Alhof Drive & Ryk Tulbach Street, Mossel Bay
Oudtshoorn	Klein Karoo Medi-Clinic *	(044) 272-0111	185 Church Street, Oudtshoorn
Paarl	Paarl Medi-Clinic *	(021) 807-8000	Berlyn Street, Noorder Paarl
Parow	Panorama Medi-Clinic *	(021) 938-2111	Rothschild, Boulevard, Panorama, Parow
Plumstead	Constantiaberg Medi-Clinic *	(021) 799-2911	Burnham Road, Plumstead
Somerset West	Vergelegen Medi-Clinic *	(021) 850-9000	Main Road, Somerset West
Stellenbosch	Stellenbosch Medi-Clinic *	(021) 883-8571	Cnr Saffraan & Rokewood Avenue, Stellenbosch
Vredenburg	West Coast Private Hospital *	(022) 719-1030	22 Voortrekker Road, Vredenburg
Worcester	Worcester Medi-Clinic *	(023) 348-1500	67 Fairbairn Street, Worcester

Eastern Cape

East London	East London Private Hospital *	(043) 722-3128	32 Albany Street, East London
East London	St Dominic's Hospital *	(043) 743-4303	45 Marks Road, Southernwood, East London
East London	St James' Hospital *	(043) 722-9685	36 St James Road, Southernwood, East London
King William's Town	Grey Monument Hospital *	(043) 643-3522	Lonsdale Road, King William's Town
Port Elizabeth	Mercantile Hospital *	(041) 401-2700	Cnr Kempston & Duban Roads, Korsten, Port Elizabeth
Port Elizabeth	St Georges Hospital *	(041) 392-6111	40 Park Drive, Port Elizabeth
Queenstown	Queenstown Private Hospital *	(045) 838-4110	Cnr Griffith & Ebdens Streets, Queenstown
Uitenhage	Cuyler Clinic	(041) 991-1331	34 Cuyler Street, Uitenhage
Umtata	St Mary's Private Hospital *	(047) 531-2911	30 Duram Street, Umtata

Kwa-Zulu Natal

Amanzimtoti	Kingsway Hospital	(031) 904-3600	607 Kingsway Road, Amanzimtoti
Durban	Entabeni Hospital *	(031) 204-1300	148 South Ridge Road, Bere, Durban
Empangeni	Empangeni Garden Clinic *	(035) 772-7716	Cnr Ukula and Biyela Streets, Empangeni
Ladysmith	La Verna Hospital	(031) 631-0065	1 Convent Road, Ladysmith
Margate	Margate Hospital	(039) 317-3201	24 Wartski Drive, Margate
Newcastle	Newcastle Private Hospital *	(034) 317-2990	Cnr Hospital & Birch Streets, Newcastle
Phoenix	Mount Edgecombe Hospital *	(031) 539-3311	163/179 Redberry Road, Rockford, Phoenix
Pietermaritzburg	Pietermaritzburg Medi-Clinic *	(033) 845-3700	90 Payne Street, Pietermaritzburg
Pongola	Pongola Hospital	(034) 413-1372	82 Hansdons Street, Pongola
Port Shepstone	Hibiscus Hospital	(039) 682-4882	George Street, Port Shepstone
Richards Bay	The Bay Hospital	(035) 789-1234	Cnr Griffth & Ebdens Streets, Richards Bay
Umhlanga	Umhlanga Hospital	(031) 560-5500	323 Umhlanga Rocks Drive, Umhlanga
Underberg	Riverview Country Hospital	(033) 701-1911	1 Umzimkulu, Road, Underberg
Westville	Westville Hospital *	(031) 265-0911	Spine Road Westville

Northern Cape

Kimberley	Curamed Medi-Clinic *	(053) 838-1111	177 Du Toitspan Road, Kimberley
Alexander Bay	Alexkor Hospital	(027) 831-1453	Hospital Street, Alexander Bay
Kathu	Kathu Private Hospital	(053) 723-3231	Frikkie Meyer Road, Kathu
Nababeep	Nababeep Private Hospital *	(027) 713-8155	Hill Street, Nababeep
Upington	Upington Medi-Clinic *	(054) 338-8900	Cnr 4th Avenue & Du Toit Street, Upington

Northern Province

Polokwane	Limpopo Medi-Clinic *	(015) 290-3600	Cnr Thabo Mbeki & Burger Streets, Polokwane
Warmbaths	St Vincent's Hospital	(014) 736-2310	Meiminger Street, Bela Bela

4. Members have freedom of choice - It should be stressed that you may choose to have an elective (non-emergency) procedure done at any hospital whether it is on the list or not, provided that the hospital is in South Africa and that you have obtained pre-authorization from the Society. **However, in cases where non listed hospitals are used, you will have to pay the hospital directly and in full** and then submit your claim to the Society. The Society will still give benefit for your procedure at the BHF rate. You may contact the Society to make special arrangements so that the benefit amount can be refunded – by cheque or direct deposit - as soon as possible.

5. What you need to know –The following table gives an overview of how different circumstances will affect you:

Hospital	In an EMERGENCY#	FOR ELECTIVE PROCEDURES	
	You may use any hospital in SA (i.e. even if not on the attached list)	If you use a hospital on the attached list	If you use a hospital not on the attached list
Payment	The Society will pay the hospital directly and in full and deduct the R300 co-payment from your salary/pension	Marked with an asterisk (*)	NO asterisk (*)
If the rate charged is higher than BHF rate	The difference will be recovered from your salary/pension	Not applicable - the rate charged should equal the BHF rate	The difference will be recovered from your salary / pension
Authorisation required	No pre-authorization is required, but the Society must be notified on the first working day after hospitalisation	Pre-authorization is required from the Society	
	Phone the Society's toll-free number – 0800 111 669	Phone the Society – Sister van Coller: (053) 807-3417 Sister Niemand: (053) 807-3345	

#Emergency admission shall mean: "an admission into hospital where a beneficiary's life is threatened by not being admitted to hospital immediately or where the delay of appropriate treatment in a hospital will be detrimental to the future health of the patient. (e.g. severe injuries, myocardial infarct/heart attack, diabetic coma, anaphylaxis, etc)" The decision to classify an admission as an emergency shall rest with the admitting doctor only.

6. An added benefit if you use Medi-Clinic - The preferred provider agreement with the Medi-Clinic group of hospitals includes a special discount rebate to the Society. This discount rebate will help to contain future contribution increases. You are therefore earnestly encouraged to make use of one of their facilities, wherever possible.

7. Specialists not part of arrangement - The arrangements made with the hospitals regarding their charging BHF rates do not apply to the specialists working at the hospitals and they may elect to charge in excess of BHF tariffs. You are reminded that as in the past the Society's benefits are at the BHF tariff and that you should discuss and if necessary negotiate the fees that the specialist(s) will charge.

8. Extreme cases and ongoing treatment - Even though the Society cannot afford to relax its policy, management will not be unreasonable in extreme cases or where members are currently receiving ongoing treatment (e.g. for cancer) at a hospital not on the attached list. In such cases members should contact the Society (see details above).

The trustees are committed to ensuring that your and your family's healthcare needs are catered for in the most cost-efficient way. The initial decision to enter into an agreement with the Medi-Clinic group of hospitals was made with our members' interests at heart. It is hoped that the changes reflected above will bear further testimony to the Society's commitment to its members.

RM CRAWFORD
CHAIRMAN