

## How do chronic medication benefits work?

If you or any of your dependants suffer from the chronic conditions listed below and require chronic medication, you must register on the Chronic Medication Program. Your doctor must obtain authorisation from the Society before prescribing chronic medication.

Once you have registered on the programme and the proper authorisation has been granted, the Society will pay 100% of the cost (based on generic reference pricing), on condition that you obtain your chronic medication from the DSP, in this case Clicks directmedicines, and subject to the limits as described in the benefit summary. If you do not register on the Chronic Medication Programme, or do not obtain your medication from the DSP, the cost of your chronic medication will be deducted from your acute medication benefits and you will be liable for the 30% co-payment of the acute benefit provided for.

Please note that homeopathic medication does not qualify for chronic medication benefits.

## What process must be followed before I can get my chronic medication?

You must follow these two easy steps to have your chronic medication delivered to you:

1. As in the past, your doctor is still required to register you on the Society's chronic medication programme by calling 086 000 4747.
2. Once your doctor has received authorisation from the Society, contact Clicks directmedicines by:

Website: <http://www.clicksdirectmedicines.co.za>

Telephone: 0861 444 405

E mail: [clicks.directmedicines@dirmed.co.za](mailto:clicks.directmedicines@dirmed.co.za)

Emergencies only: 083 282 5629 or 083 625 9041

Fax: 0861 444 414

Please note that you are a DBBS member, and provide your member, cellphone and telephone number.

## Where can I get my chronic medication?

The Healthcare Pharmacies in Kimberley, Lime Acres and Cullinan will remain open and continue to offer the same services as before. You may also continue to use the Namaqualand Pharmacy in Springbok or directly from Dr HA Burger in Springbok if you have been receiving your chronic medication from these service providers as in the past.

This means that if you live near one of these pharmacies, you may continue to collect your chronic and acute medicine from them as in the past.

If collection is not possible, your chronic medicine will be delivered to you free of charge either via courier or to your nearest post office or Clicks store if you prefer this method. You will be notified via SMS by Clicks directmedicines when medicine is dispatched.

## What chronic illnesses are covered?

### Prescribed Minimum Benefit Conditions

- |   |                                   |
|---|-----------------------------------|
| 1. Addison's Disease                      | 14. Epilepsy                      |
| 2. Asthma                                 | 15. Glaucoma                      |
| 3. Bipolar Mood Disorder                  | 16. Haemophilia*                  |
| 4. Bronchiectasis                         | 17. HIV/AIDS                      |
| 5. Cardiac Failure                        | 18. Hyperlipidaemia               |
| 6. Cardiomyopathy                         | 19. Hypertension                  |
| 7. Chronic Obstructive Pulmonary Disorder | 20. Hypothyroidism                |
| 8. Chronic Renal Disease                  | 21. Multiple Sclerosis*           |
| 9. Coronary Artery Disease                | 22. Parkinson's Disease           |
| 10. Crohn's Disease                       | 23. Rheumatoid Arthritis          |
| 11. Diabetes Insipidus*                   | 24. Schizophrenia                 |
| 12. Diabetes Mellitus Type 1 & 2          | 25. Systemic Lupus Erythromatosis |
| 13. Dysrhythmias                          | 26. Ulcerative Colitis            |

In addition to the above chronic conditions, the Society will also cover the following:

1. Acne\*
2. Allergic Rhinitis\*
3. Alzheimers Disease\*
4. Ankylosing Spondylitis
5. Benign Prostatic Hypertrophy
6. Cushing's Disease
7. Cystic Fibrosis\*
8. Deep Vein Thrombosis
9. Gastro-Oesophageal Reflux Disorder\*
10. Gout\*
11. Hyperparathyroidism
12. Hyperthyroidism
13. Hypoparathyroidism
14. Major Depression
15. Maniere's Disease\*
16. Menopausal and Peri-menopausal Disorders
17. Motor Neuron Disease
18. Myasthenia Gravis
19. Osteoarthritis
20. Osteoporosis\*
21. Paget's Disease
22. Paraplegia, Quadriplegia\*
23. Peripheral Vascular Disease
24. Pituitary Adenoma
25. Psoriasis
26. Pulmonary Interstitial Fibrosis
27. Stroke / Cerebrovascular Accident
28. Systemic Connective Tissue Disorders (incl Scleroderma & Dermatomyositis)
29. Attention Deficit Hyperactivity Disorder

\* Under certain conditions only. Please contact the Society for details in this regard.